

We should continue to have "call back" for some reasons:

1. Not enough interpreters on duty and keep us waiting for our turns. It is not fair for deaf people to sit on chair and stare on TV for long period.
2. Hearing people can carry their cell phone and walk around and do something else while waiting for their turn. They also can work on computer or paperwork because they can hear when another party answers their phone.

Why should we stare on VP?

Also, "call back" should continue for both deaf and hearing. Many hearing people will give up and not wanting to try to call back VRS and hoping they're available.

I strongly recommended that you, FCC, accept "call back".

Thank you
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